



THE WEDGEWOODS CODE OF CONDUCT, Issued February 2019.

It is the expectation of the Condominium Corporation and the Board of Directors that all owners, residents, visitors and contractors shall abide by the following code of conduct:

1. Treat everyone with respect, dignity and honesty, including other Residents, Property Management, Board Members, Volunteers and Vendors.
2. Recognize that we live in a high occupancy dwelling and must be respectful of those around us by abiding by all Policies and Bylaws set out by The Wedgewoods.
3. Give advance notice of their need to access services in order to ensure the services can be provided in a timely manner.
4. Understand that The Wedgewoods works with many individuals with varying levels of needs, and Property Management or Contractors may need to prioritize their time to deal with emergency or high need situations.
5. Understand that property management and volunteers are often not available on a drop-in basis, and an appointment is preferred.
6. Always communicate in a respectful manner with each other.

Individuals may be refused service under the following circumstances:

1. Where an Owner or Resident has contravened the above expectations.
2. Where an Owner or Resident is perceived to be threatening, harmful, inappropriate or harassing to other Owners, Residents, Property Management, Volunteers or Vendors, or breaches any confidentiality requirement.